

N&T SINCE 1988
EXPERIENCE **DRIVEN.**



HYATT
REGENCY

COCONUT POINT
RESORT & SPA



Benjamin Brown
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Company Background

- Largest Automobile Liability Coverage in Southwest Florida: \$10 Million in Total Combined Coverage
- Second Generation Company Located within and Serving Southwest Florida Since 1984.
- Recognized as a Top 25 DMC by Special Events Magazine.
- Owner and Operator of an Entire Fleet of Late Model Luxury Vehicles
- True One-Stop or Turn Key Solution Provider
- Entire Team & Fleet is Local Able to Respond to Any Need at Any Time

Exclusive Features

- Owner of the Largest Fleet in SW Florida
- Convenient Online Reservation System
- Owner of the Vintage Naples Trolleys
- GPS Monitored Fleet
- VIP Arrival Experience
- Chilled Bottled Water in All Vehicles
- Professionally Attired Chauffeurs & Staff
- Centralized & Convenient Billing Services
- In Office 24-Hour Dispatch Department

View Our [Client List](#) & [Testimonials](#)



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Fleet



Sedans & SUVs | Sprinter Vans
Limousines | Limo Buses
Mini Coaches | Motor Coaches
Open-Air Trolleys
View our Fleet [Online](#)



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www.nttep.com

VIP Arrival Experience

Your VIPs will be greeted by uniformed NT&T staff inside of baggage claim, who will then escort them along with portage service, to the private curbside loading zone. This exclusive area has an off-duty police officer, stanchions, and a 4' x 6' customized carpeted mat with your company's or program's logo. The awaiting vehicles will be stocked with optional amenities such as individually sealed cold towels, chilled beverages, and gourmet snacks ensuring a memorable and seamless five-star arrival experience. Visit our [website](#) for more information and photos.



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Online Reservations

Passenger Contact Information

First *

John

Last *

Smith

Cell Phone *

239-262-3006

Email *

johnsmith@nttep.com

Flight Arrival Information

Require Arrival Transportation *

Yes

No

Arrival Date *

08/25/2016



Hour *

2

Minute *

10

AM/PM *

PM

Arrival Airport: *

RSW (Ft. Myers)

Airline *

US Airways

Flight Number *

1972

Arrival Vehicle Options *

Sedan (1-2 passengers)

Number in Party: *

2

Manifest Development: Allows NT&T to obtain and manage all reservations, communications, confirmations, and any changes directly with all attendees. By doing so neither the meeting planner, coordinator, or travel agency has to spend any time managing and/or providing any travel information or reporting – creating both a cost and a time savings. NT&T then provides a completed arrival & departure manifest. Booking reports can also be sent to individual or distribution lists at mutually agreed upon time frames. The online reservation page is customized with a program specific logo (if applicable). [Live Example](#)

'On Own' Transportation: A booking tool that is available when individuals are responsible for arranging for their own airport transfers. The functionality provides several vehicle options along with a convenient and secure credit card field to submit payment. The online reservation page is customized with a program specific logo (if applicable) as well as pre-populated program dates and is complimentary. [Live Example](#)



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Contact Us:

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Features & Benefits

1. NT&T is the preferred and recommended transportation company of the Hyatt Regency Coconut Point.
 - NT&T has been the preferred transportation partner since 2001.
 - The length of partnership between NT&T and the resort is testimony to the continuing quality of service.
 - NT&T is the most experienced in working with the resort's staff and facilities, in not only meeting, but exceeding guest and group satisfaction
2. NT&T maintains a \$10 million insurance policy.
 - NT&T is the only transportation company that carries the required \$10 million policy.
 - Our policy provides all groups with this significant additional coverage and can make your corporation additionally insured for your program.
 - Provides further piece of mind in case of the unfortunate.
3. NT&T has the largest fleet in all of Southwest Florida, over 60 new or late model luxury vehicles.
 - No one is better equipped to handle large groups than NT&T.
 - NT&T very rarely has to "sub" out any of our runs.
4. NT&T has a dedicated in-house dispatch department that operates 24 hours a day and 365 days a year.
 - All chauffeurs check-in with dispatch, review their paperwork, before departing for their jobs.
 - This allows dispatch to monitor the chauffeur's dress code of suit and tie.
 - By being available 24/7 both travelers and meeting planners have a direct dial for any emergency needs.
 - Dispatch validates all arriving flight information to ensure there are no opportunities.
 - Dispatch monitors all flight arrival times for early/late arrivals and automatically coordinates with the Operations Team to ensure that all guests are always accommodated.
5. All NT&T vehicles have GPS installed on them.
 - The GPS monitoring allows NT&T to provide "10 Minute Out" notification from our operations team and not by the chauffeur, so as to not compromise safety in any way.
 - By sending an arrival notification, NT&T can send one communication to multiple people simultaneously and everyone receives instantaneously at the same time.



6. NT&T's quality index for the last several years remains over 99%.
 - NT&T is very proud of the quality of our service.
 - As a meeting planner you will have "total peace of mind" regarding transportation and DMC services by selecting NT&T.

7. NT&T is the only company that has a web based reservation/registration system used for:
 - An arrival and departure manifest, when transfers are being provided
 - A Transportation Reservation Page when the individuals are arranging themselves
 - Activity, Tour, Dine-a-Round Registration when they are being provided
 - An Activity & Tour registration page when individuals are arranging themselves
 - By offering any or all of the above options, the meeting planner has no extra time and effort involved while simultaneously providing all attendees with additional professional service and options – a win-win for all involved.

8. All NT&T Chauffeurs use tablets for signage and meet & greet services:
 - Tablets are loaded with program logo signage
 - Tablets and signage are brightly displayed allowing for easy identification in busy areas
 - Tablets are then placed on the dashboard upon arrival which all allows the resort's front drive to greet and identify guests upon arrival.

9. The COO of NT&T reviews and approves the chauffeur assigned to every transfer.
 - This ensures NT&T service quality, which in turn results in satisfied guests and corporations, ultimately providing "peace of mind" service and product delivery.

10. NT&T provides an Operations Team that is assigned to all corporate accounts, available on 24/7 basis for all needs. The Operations Team is available once contracted and throughout program delivery.
 - NT&T is the only company in the Southwest Florida marketplace that provides an Operations Team assigned to your program. The NT&T Operations Team only does corporate operations and no other job functions.
 - Working with your assigned Operations Team enables you to make changes at any time; day or night, 24/7.
 - For your ease of access, the entire Operations Teams receives every email, voicemail, and text message.
 - All manifests and other program related information is stored on a cloud-based server, allowing real-time updates to the entire team instantaneously.